



Field Service Engineer (대전)

Main responsibilities:

- Perform procedure associated with installing, de-installing, repairing and maintaining on an assigned instrument base, consistent follow up and customer satisfaction
- Answer internal & external customer inquires and ensure compliance with regulatory through timely and accurate documentation in ERP system
- Perform preventive maintenance according to service contract and customer requests
- Perform corrective maintenance visit dispatched by Support Center in timely manner
- Perform PC obsolescence and SW update cooperated with Field Application Specialist
- Participate in out of hours support

Qualification:

- Bachelor or master degree in Biomedical engineering, Electronics or Electrical Engineering
- Customer and solution oriented
- Organized, rigorous and autonomous
- Good communication and presentation skills
- Ability to handle CRM (reporting and dashboard)
- Computer literacy
- Good organizational and interpersonal skills
- Intermediate English level